



HOTEL GUEST CHILDCARE

ABOUT WHITE HOUSE NANNIES

Since 1985, White House Nannies has been providing award-winning, reliable, and worry-free hotel childcare that keeps savvy parents, visitors, and businesses delighted. White House Nannies' professional caregivers can offer group and event care, private in-room care, or curated adventures across the city.

The company's screening and vetting processes are unmatched in the childcare industry. Only five percent of caregiver applicants meet their stringent requirements.

As a local, woman-owned, and family-run business, White House Nannies takes the health and safety of guests' children seriously. They require all caregivers to have at least three years of recent professional childcare experience and to be CPR and First Aid Certified. Caregivers are fully vaccinated against COVID-19. With each caregiver, the agency speaks to all childcare references, conducts a face-to-face interview, administers an evaluation test, and then runs an extensive background check, which includes a criminal background check, social security verification, and sex offender registry check.

PRICING

Regarding payment, there are two options from which you can choose:

Option 1: Referral Fee to the Agency + Pay the Caregiver Directly at Point of Service: Pay a daily referral fee per shift/per caregiver to the agency (\$75 when booked within 48 hours of care or \$65 when booked with more than 48 hours notice for children over 12-months; \$95 and \$85 respectively for children under 12-months) and pay the caregiver directly their hourly rate (we see current market rates at \$20-30 per hour for children over 12-months old; \$30-45 for babies 12-months and under.) Once we accept the reservation, your card will be authorized for the referral fee(s) + 4-hour shift minimum but we will not charge it until after the care has taken place.

Cancellation policy: If you cancel care with more than 24 hours' notice there is no penalty. If you cancel within 24 hrs of care, the associated referral fee is due. If you cancel with insufficient time to cancel the caregiver, you will be responsible for paying the appropriate referral fee and the 4 hr minimum (paid at \$20/hr).

Option 2: Inclusive Hourly Rate: Pay one rate that is inclusive - covering caregiver's wages, all payroll taxes, liability, and workers' compensation and agency fees. Some guests prefer this option for both the ease of payment — no money is exchanged at point of service — and the additional benefit of insurance coverage. You are not charged until AFTER care takes place.

All children over 12 months (not to exceed 2)	\$45/hour
Babies/Infants (4-12 months)	\$60/hour
Newborns (under 4 months)	\$75/hour
For more than 2 children up to 4 children	+\$3/child/hour

Cancellation policy: Once your reservation is accepted, the agency will authorize your credit card for the engagement. If the order is subsequently canceled within 24 hours of the care date and there is sufficient time to cancel the Caregiver, the agency will charge you a \$50 administrative fee. If the order is canceled with insufficient time to cancel the nanny, the person ordering the service is expected to pay a minimum two (2) hour fee to compensate the caregiver. Additionally, if you require swimming or driving as part of care, please select the Referral Fee Option as swimming and driving are not covered within the Inclusive option.

*All engagements have a four (4) hour shift minimum and any fees for parking shall be paid by the guest or reimbursed to the caregiver. Caregiver's time begins when they are escorted to the care location. Should care begin later than scheduled, but the caregiver is present at the hotel, the caregiver will be compensated based on the scheduled start time. Holidays and any overtime shall be billed 1.5x the standard hourly rate. Holiday referral fees are +\$15. Please note towns including but not limited to Baltimore, MD, Leesburg, and Ashburn, VA are on the fringe of our service area and require IRS mileage. Evening weekday requests in these locations will also incur a +2/hr surcharge.

HOW TO MAKE A RESERVATION

To make your childcare reservation, call 301-652-8088 during office hours (9:00 am - 5:00 pm); or the on-call phone 301-655-8240 (if after hours). Non-urgent requests can be emailed to info@whitehousenannies.com.